



Governance.Business  
Powered by InovaPrime

## CASE STUDY

Improved  
productivity  
and efficiency  
in science.



**RAIZ**



# The company

RAIZ is a private, non-profit, research institute whose partners are the Portucel Soporcel Group and the Universities of Aveiro, Coimbra, and Lisbon.

RAIZ is committed to supporting the competitiveness of the Portuguese Pulp and Paper Industry, through research, technology transfer, and training. RAIZ was officially formed in September 1995 and initiated its activity in January 1996.

Its scope of action goes from tree to paper. Its mission results from the recurring need of the industry to identify priority areas for applied research and optimize the cost/benefit ratio of different aspects of the forestry and industrial sectors, to assure its sustainability.

RAIZ yearly budget is around 3,5 million Euro and works with around 55 collaborators.

**Company:** RAIZ

**Industry:** Research

**Product:** Governance.Business Portfolio Management

**Website:** <http://raiz-iifp.pt/en/>

The RAIZ -Instituto de Investigaçãoda Floresta e Papel (Forest and Paper Research Institute) chose to implement Governance.Business to fulfil the need to improve the effectiveness and efficiency of its operations and strategy execution.

## Higher efficiency and productivity

### CHALLENGE

The “RAIZ -Instituto de Investigaçãoda Floresta e Papel”, with the purpose of improving the effectiveness and efficiency of its operations and strategy execution, launched a Project and Portfolio Management (PPM) initiative, which identified the needs to implement a solution that supported the processes, procedures, and rules defined.

RAIZ selected Governance.Business as the toolset of choice, based on the experience and results of using Governance.Business in Portucel; a strong referral from peers in other departments; and attractive pricing.

Simply turning the Governance.Business toolset on with minimal configuration and training for users was likely to overwhelm the various project management stakeholders, if not the PMO team itself. It’s always a challenge for a fast-moving team to adopt new tools. Simply turning the Governance.Business toolset on with minimal configuration and training for users was likely to overwhelm the various project management stakeholders, if not the PMO team itself. It’s always a challenge for a fast-moving team to adopt new tools. The Governance.Business tool delivered extensive business value in just eight weeks (this included installing the Governance.Business tool and configuring it to conform to the Department’s established procedures, processes, and culture). With the new tools and processes established within Governance.Business, the PMO can deliver on their mandate of managing IT projects effectively and improve project delivery within the Department’s complex new IT Governance framework.

## Better visibility

### SOLUTION

Deployment and configuration of the Governance.Business tool in two steps to achieve better control of risk and allow a controlled management of change within the organization.

#### STEP 1

- Project management
- Management of activities
- Resource management
- Time Management
- Financial management of projects
- Integration with MS Project

#### STEP 2

- Request management
- Demand management
- Resource management
- Project controls
- Program management
- Portfolio management

## Deployment Highlights

Fast solution deployment (less than 2 months)

Streamlined reporting

Enhanced risk management

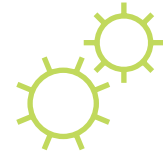
Improved portfolio decision-making

Precise project impact tracking

**INCREASED ASSURANCE OF BENEFITS REALIZATION**



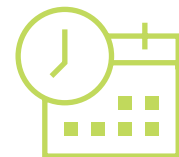
- **On-Premises**



- **SAP (RH, FI)**
- **AD (Active Directory)**
- **MS Project**



- **Project Management**
- **Time Management**
- **Resource Management**
- **Demand Management**
- **Request Management**
- **Project Portfolio Management**
- **Program Management**



- **Step 1 - 1 month**
- **Step 2 - 0.5 month**
- **Total - 1.5 month**



## Improved agility

### **THE RESULTS**

The resulting Governance.Business implementation established a single user interface across all IT projects that is helping improve project delivery.

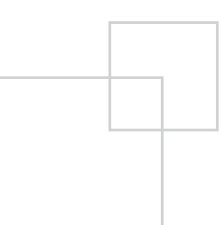
Automatic Reports, the new system streamlines data collection, analysis and reporting with minimal incremental workload and effort.

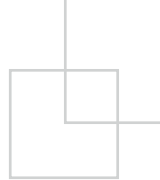
The flexibility of the Governance.Business allows the use of several key configurable features to support and enhance the PMO processes, whilst leveraging the Department's established systems, processes, and culture.

For more information, please visit [governance.business](https://governance.business).

*Be recognized worldwide  
as a reference research  
centre, promoting  
sustainable development  
and the eucalypt forest-  
based bioeconomy.*

RAIZ





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Governance.Business is a Business Process Management solution, it is designed to help companies govern and manage their strategy, goals, priorities, processes, and people related to strategy planning and execution, from portfolio management to project execution to resource optimization. Governance.Business is a consolidated platform that aims to offer end-to-end governance capabilities to plan and execute an organization's strategy. Governance.Business is a software solution developed by InovaPrime.

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