



Governance.Business
Powered by InovaPrime

CASE STUDY

Align tradition
and innovation
to bring
a sustainable
future



The company

The Navigator Company group is today one of the world's leading players in the pulp and paper industry.

The Navigator Company group is of great importance in the Portuguese national economy, and was honoured in June 2013 as the "Best Company in Europe" by the European Business Awards in the category "Business of the Year".

The Group's production capacity and exports make it a driving force for Portugal's economy, accounting for approximately 3% of all goods exported from the country, with a turnover representing close to 1% of the nation's GDP.

The Navigator Company is also a leading operator in the biomass energy sector:

- More than 50% of all power generated in Portugal from biomass, a renewable source of energy, is produced by The Navigator Company.
- The Company generates 5% of all electricity in Portugal.

Despite being the Portuguese's leading player in the pulp and paper industry and having a reputation for innovation, The Navigator Company needed to gain control of its group-wide projects. Implementing Governance.Business has allowed the business to gain greater visibility and transparency, helping it to improve the allocation of resources and ensuring new services get to market faster..

One solution for all departments

THE CHALLENGE

Standardization and automation of all the activities and processes within the IT department and provide an integrated solution to meet the needs of the various directors and departments within The Navigator Company.

The main objective was to improve the efficiency and effectiveness of its operations and execute the strategy of the various departments that provide shared services. In particular the Legal Department, Planning and Control Management Department, Purchasing Department, Accounting and Taxation Department, Audit and Risk Analysis Department, Financial Department, Human Resources & Organizational Department, Project Department, and the Information Systems Department.

The second objective was the implementation of a single solution that required minimal configuration and training for users.

Company: The Navigator Company

Industry: Paper & Forest Products

Company size: 1,001 - 5,000

Product: Governance.Business
Portfolio Management

The Navigator Company is the leading European manufacturer of uncoated printing and writing paper and bleached eucalyptus pulp.

The Navigator Company

More control, less risk

THE SOLUTION

Deployment and configuration of the Governance.Business tool in three steps to achieve better control of risk and allow a controlled management of change within the organization.

STEP 1

Support the introduction and establishment of a PPM solution (Governance.Business), according to the principles of governance defined in the various departments.

Support the project management processes (including financial and resource management within this scope). Provide an integrated analysis of projects to obtain a program level view.

STEP 2

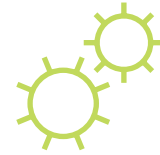
Enhancement and expansion of the PPM solution (Governance.Business) across the departments, including the overall management of resources (with pools of employees and their skills, based upon the organization chart) and financial management, and a transversal project management approach in order to identify the allocation of cost per area (this included integration with the financial systems).

STEP 3

Extended visualization of the activities across the organization, with integrated service request management to support the delivery of services. A hierarchy of projects and programs, with the allocation of budgets, and the scaling issues and risks.



On-Premises



- SAP (RH, FI)
- AD (Active Directory)
- MS Project

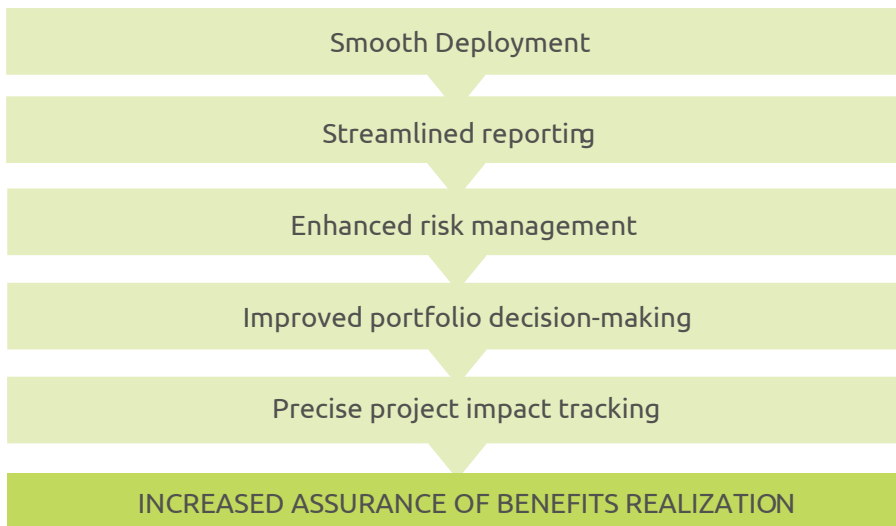


- Time Management
- Project Portfolio Management
- Resource Management
- Request Management
- Demand Management
- Reporting and Dashboards
- Project Management



- Step 1 – 3 months;
- Step 2 – 4 months;
- Step 3 – 3 months;
- Step 4 – 10 months;

Deployment Highlights





Improve visibility over your projects

THE RESULTS

The IT department has increased its level of maturity regarding IT Governance. Governance.Business allows the standardization of processes; and the implementation of a single project management methodology for the entire organization. The Portfolio Management capabilities provides high visibility of requests/initiatives, improved communication, and prioritization of projects. Demand-Side management has now more transparency, control, and visibility of all processes and data.

Human Resources management is improved and is now more integrated and better supports the strategic initiatives of the company. Governance.Business provides views and reports to roll up allocated, task, and actual time to provide visibility and decision support to all levels of management.

Financial control covers all initiatives and projects to be planned and delivered.

Governance.Business Portfolio Management solution provides the capabilities to do the right things and generate significant value to The Navigator Company.

For more information, please visit [Governance.Business](#).

Standardization and automation of all the activities and processes within the IT department and provide an integrated solution to meet the needs of the various directors and departments within The Navigator Company.



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Governance.Business is a Business Process Management solution, it is designed to help companies govern and manage their strategy, goals, priorities, processes, and people related to strategy planning and execution, from portfolio management to project execution to resource optimization. Governance.Business is a consolidated platform that aims to offer end-to-end governance capabilities to plan and execute an organization's strategy. Governance.Business is a software solution developed by InovaPrime.

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